# Methodology

## What happened during the usability test

The usability evaluation of the [product name] was conducted by [usability team or contractor] in [city, state] on [month day, year].

During the usability evaluation, [eight] participants, matching the user profile(s), were asked to spend one hour with the site. During this hour, participants:

* Completed a user background questionnaire
* Answered questions about initial site impressions
* Performed real-world tasks on the site while thinking aloud
* Answered questions about their overall satisfaction

## Who we tested

participants, having the following profile characteristics, evaluated [product name].

Team number

### Audience Type

|  |  |
| --- | --- |
| User Profile 1 |  |
| User Profile 2 |  |
|  |  |
| **TOTAL (participants)** | **8** |

**Age**

**Gender**

|  |  |
| --- | --- |
| 18-25 | 2 |
| 26-39 | 2 |
| 40-59 | 2 |
| 60-74 | 2 |
| **TOTAL (participants)** | **8** |

|  |  |
| --- | --- |
| Women | 4 |
| Men | 4 |
| **TOTAL (participants)** | **8** |

## Where we tested

Following is a summary of the participants’ computing environment:

|  |  |
| --- | --- |
| URL of tested website: |  |
| Computer platforms: |  |
| Browser tested: |  |
| Screen resolution: |  |
| Operating system: |  |
| Connection speed: |  |

The following tasks were identified from user data collection efforts and assistance from the [project team].

|  |  |
| --- | --- |
| **#** | **Task** |
| 1 | * Verify if a user will be able to login with a valid username and valid password. |
| 2 | Verify the user can find the interested product based on prize |
| 3 | [Task statement] |
| 4 | [Task statement] |
| 5 | [Task statement] |
| 6 | [Task statement] |
|  | [Task statement] |
| 15 |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Participants1(reg no ,name ) Observer (reg no ,name ) | Passed or failed | Time taken | Interface is good/bad/ok |
| Verify if a user will be able to login with a valid username and valid password |  |  |  |
| Verify the user can find the interested product based on prize |  |  |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Participants 2 (reg no ,name ) Observer (reg no ,name ) | Passed or failed | Time taken | Interface is good/bad/ok |
| Verify if a user will be able to login with a valid username and valid password |  |  |  |
| Verify the user can find the interested product based on prize |  |  |  |

## Exit Questions/User Impressions

At the end of each session, we asked participants [nine] questions:

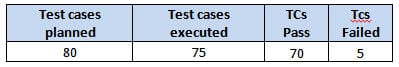
* What is your overall impression to [site]?
* What is your impression of the search capability?
* Do you feel this site is current? Why?
* What did you like best about the site?
* What did you like least about the site?
* If you were the website developer, what would be the first thing you would do to improve the website?
* Is there anything that you feel is missing on this site? (Probe: content or site features/functions)
* If you were to describe this site to a colleague in a sentence or two, what would you say?
* Do you have any other final comments or questions?

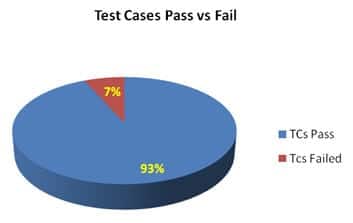
*[Include summary of participants’ comments]*

|  |  |  |
| --- | --- | --- |
| Participants1 | Question | answer. |
| Participants2 | Question | answer. |
| Participants3 | Question | answer. |

**<Metrics will help to understand the test execution results, the status of test cases & defects, etc. Required Metrics can be added as necessary. Example: Defect Summary-Severity wise; Defect Distribution-Function/Module wise; Defect Ageing etc.. Charts/Graphs can be attached for better visual representation>**

* **No. of test cases planned vs executed**
* **No. of test cases passed/failed**

[](https://cdn.softwaretestinghelp.com/wp-content/qa/uploads/2014/06/test-summary-report-1.jpg)

[](https://cdn.softwaretestinghelp.com/wp-content/qa/uploads/2014/06/test-summary-report-2.jpg)

|  |  |
| --- | --- |
| Test case | Average time taken |
| Verify if a user will be able to login with a valid username and valid password |  |
| “ |  |